



TALKING ROCK™

P R E S C O T T

JOB TYPE

Full-time / Part-time

Server / Waitress

WHO ARE YOU?

Are you a Server who thrives in a customer service environment in a private setting? Are you someone who believes in providing exceptional service? Do you take pride in your organizational skills and work ethic? Do you create an energy that is both welcoming and exciting?

If this describes you, we would love for you to join the Talking Rock Ranch Club family!

JOB SUMMARY

As a Server, you serve food and beverages, providing prompt and courteous service to members and their guests in the Ranch House restaurant, bar, and patio. This position reports to the Food & Beverage Manager. Must have the ability to engage with our dining members/guests in a friendly and professional manner.

ABOUT THE TALKING ROCK RANCH

Talking Rock is a high-desert hideaway anchored by a commitment to unparalleled hospitality and immeasurable acreage of open space. It is a place where serenity meets possibility, where exploration is encouraged, where relaxation moves to the top of the list and where blazing sunsets take center stage. A top-ranked golf course designed by Jay Morrish, Talking Rock Ranch championship golf course plays with the topography around it, leaning into elevation changes and capturing panoramic views of the mountains in the distance.

OUR CULTURE AND MISSION STATEMENT

Talking Rock Ranch Club inspires families and friends to reconnect, have fun and create lasting memories inside, rich in its golf history and family tradition. We accomplish this by having extraordinary facilities, offering various events and programs throughout the year, and Staff Members providing exceptional service. Our Staff Members have a unique opportunity to help enhance the lives of our Membership daily. Talking Rock Ranch Club values its Staff Members and considers them as one of the most important assets of our Club. We believe in providing personal growth opportunities and promoting within the Club.

KEY RESPONSIBILITIES:

- Greet and serve guests in an energetic and friendly fashion.
- Create a welcoming atmosphere and provide excellent hospitality by having a working knowledge of the resort facility and dining area and be able to respond to guest questions about the menu and speak with enthusiasm about other resort services.
- Write orders, relay food orders to the kitchen and beverage orders to the bartender.
- Serve food and beverages and clear tables following service etiquette and facility procedures.
- Connect with guests at assigned tables throughout the dining experience to assure all guest needs are met and excellent service is provided.
- Work as team, following direction from the Lead Server or Food & Beverage Manager.
- Notice and report potential safety issues or customer concerns to a supervisor.
- Check identification to assure customers are the legal age to purchase alcohol.
- Handle cash and card transactions ensure charges are accurate and return correct change to guests.
- Other duties and responsibilities may be assigned.

PERSONAL ATTRIBUTES:

- Must be highly customer oriented and responsive with high need for closure.
- Able to work under pressure and balance multiple priorities and assignments.
- Strong team-building skills including the ability to lead, cooperate, and motivate.

- Must be role model and able to live our BlueStar core values:
 - Honesty and Integrity
 - Respect for the Individual
 - Teamwork
 - Competitive Spirit

MINIMUM REQUIREMENTS / QUALIFICATIONS / SKILLS:

- High School diploma or equivalent preferred.
- Twelve to twenty months' related server experience preferred.
 - Must meet the state and federal minimum age requirement for serving alcohol.
- Current Food Handlers Card
- Ability to add, subtract, multiply and divide; must be able to calculate discounts, and percentages.
- Ability to contribute to a productive and friendly work environment by maintaining a positive attitude.
- Ability to read and comprehend simple instructions, short correspondence, and memorandums.
- Ability to speak effectively and present information to another person and in small group situations with guests and team members.
- Must be able to pay attention to details and be comfortable working in a fast-paced environment where continuous improvement is expected.
- This position requires a flexible schedule to include evenings and weekends.

WORK ENVIRONMENT:

This position typically operates in an indoor restaurant setting, but an employee may also be required to work on a patio or for an outdoor event, with exposure to outdoor weather conditions and occasionally native wildlife. The noise level in the work environment can be loud. Outdoor environments may require walking on variable terrain while carrying items and navigating typical event obstacles, including, but not limited to, groups of people, table set ups and decorations, plants and the natural landscape.

PHYSICAL DEMANDS:

The physical demands described here are representative of those an employee encounters while performing the essential functions of this job.

While performing the duties of this job, the employee is regularly required to see, speak and hear. This position is very active and requires standing and walking for most of a work shift. The position requires the ability to lift, balance and carry, bend, reach, and serve from trays weighing up to 20 pounds. Frequent hand washing is required. The employee must be able to see restaurant menus, take customer orders, review customer bills, and navigate busy work areas. The employee must also speak clearly and understand the speech of another person.

ARE YOU READY TO JOIN OUR TEAM?

If you feel that you would be an outstanding addition to our team and meet the qualifications, also willing to drive the scenic route of Williamson Valley Road, 20 to 40 minutes to work. Please send your resume to AMarrs@TalkingRockClub.com; We understand that your time is valuable, and we will not put you through a long-drawn-out process. We look forward to meeting you!

Please contact Peter Koryttko, Clubhouse Manager, with any questions.

pkoryttko@TalkingRockClub.com;